



Warranty:

- **Craftmanship:** Stone Dimensions offers a warranty following *Natural Stone Institute (NSI) standards*. The warranty does not cover damage due to normal wear and tear. It is not unusual, particularly when working with exotic or quartzite stones, to experience chipping or breakage during the fabrication or installation process. In such instances, Stone Dimensions utilizes established industry-standard methods and adheres to NSI standards to ensure proper repairs. Please be aware that certain inclusions and imperfections may persist because of this procedure.
- **Staining and Discoloration:** Stone Dimensions does not offer a warranty against stains. Your natural stone was sealed during installation, but that does not guarantee that it won't stain in the future. Staining issues can be discussed with Stone Dimensions, and we can help you treat and remove them. Regular *resealing* is recommended to prevent stains.
- **Marble:** Stone Dimensions does not offer a warranty on marble surfaces. We recommend using honed marble and sealing it often. Marble is not recommended for kitchens. When used as a countertop material it will scratch, stain, and etch easily. In the shower, acidic soaps and shampoos and cleaning agents will etch its polish, and water spots will be magnified.
- **Quartz (Engineered Stone):** Quartz is susceptible to problems with intense heat. Slabs can scratch, fade in UV light, vary in shading from piece to piece, and may need to be sealed in special instances. Stone Dimensions will not install quartz in an exterior application unless the manufacturer warrants it for outdoor use. Seams with quartz materials, especially the whites and lighter colors, may be more visible and difficult to keep clean.
- **Sintered Stone & Porcelain:** Stone Dimensions does not offer a warranty on chips that occur after installation. Chips are difficult to repair and will be noticeable.
- **Caulking:** Caulking is considered a maintenance item and is not covered under warranty. Seasonal and temperature-related movements in the home may cause caulk to crack or separate where the stone meets the wall, necessitating maintenance.
- **Sinks:** Stone Dimensions does not warranty sinks after installation. Specific sink warranties are provided by manufacturers. For more information, contact your sink manufacturer.